

COOKIES POLICY

EFFECTIVE UPON THE 11th OF JULY 2022

ENSURE THAT YOU READ THIS POLICY BEFORE BROWSING THE WEBSITE OR UTILISING OUR SERVICES. THE CONTINUED USE OF THIS WEBSITE AND/OR OUR SERVICES CONFIRM THAT YOU HAVE READ AND AGREED TO THE TERMS OF THIS COOKIES POLICY.

1. SCOPE AND PURPOSE

This policy is developed in compliance with the Protection of Personal Information Act of 2013 (hereafter referred to as “The Act”), Government Gazette No. 37067 (published on 26 November 2013), the Promotion of Access to Information Act (No. 2 of 2000), Government Gazette No. 20852 (published on 03 February 2000) and the Regulations relating to the Protection of Personal Information, 2018.

The Cookies policy is effective in conjunction with the Website Privacy Policy. This policy applies to all **personal information** (as defined in the Website Privacy Policy) **processed** (as defined in the Website Privacy Policy) by the website. Personal information obtained will be processed in accordance with the conditions for lawful processing of personal information in terms of the Act.

The purpose of this policy is to improve the users’ site experience, perform analytical assessments, show and promote relevant advertising and to ensure that users of the website are given the best user experience.

2. WHAT ARE COOKIES?

Cookies are text files which contain small amounts of information/data which are downloaded onto your device (cell phone, laptop, tablet etc.) when you visit a website. Cookies are generated by a web page server. The software on the device in use records the user’s preferences and actions, stores these cookies and sends it back to the website the next time you make use of the website or browser. Cookies therefore allow websites to recognise your device and preferences, thereby providing information to the owner of the website in an effort to create a unique, tailor-made experience for that user, based on their preferences and previous actions.

3. WHY DO WE USE COOKIES?

3.1 Cookies are used to enhance and improve the interaction between the users and the website in the following ways:

- Granting permission to the user to access the website’s content;
- Tracking, storing and remembering preferences to ensure that the website’s functionality is personalised to the user’s preference, the type of device and/or location;
- Improving the usability and performance of the website;
- Saving the user time and effort by making the browsing experience more efficient and enjoyable;
- Gaining an understanding of users and their preferences to ensure that relevant content is provided; and
- Delivering interest-based promotions and advertising in compliance with applicable legislation.

4. THE TYPES OF COOKIES WE USE

The company makes use of the following types of cookies:

- 4.1 Essential Cookies: these cookies allow the website to perform functions which are deemed as essential / necessary. Without the use of these cookies, certain functions or features on the website would not work.
- 4.2 Site Analytics Cookies: these cookies monitor how the website is performing and how users interact with the website. These kinds of cookies are used in assessing where and how services can be developed and improved to continue to maintain functionality and user-optimality.
- 4.3 Functional Cookies: these are the cookies which store data to remember who users are as well as their preferences/actions selected on the website, such as saving one's username and password.

5. DELETING COOKIES

- 5.1 Websites that are compliant with relevant legislation will request the user to either accept, decline or read the cookies and website privacy policy. Should a user have accepted the policies and wishes to withdraw such consent, cookies may be deleted manually.
- 5.2 The deletion of cookies or no longer accepting these cookies will either limit or prevent the user from accessing and using the website where cookies are necessary.

6. POLICY VERSION

This Cookies Policy was last updated in July 2022. We reserve the right to modify this policy at any notice, so please review it frequently.